

Home Care Package

Price Guide

July 2025



A guide to our Home Care Package Fees

This information booklet has been designed to help you understand all fees that will apply to your Home Care Package (HCP) when you select Community Interlink as your Provider.

The Community Interlink Difference

Community Interlink is a partnership between regional public hospitals and health services from central and northern Victoria and southern New South Wales.

The alliance was formed to protect the availability of small, locally-governed Home Care and NDIS supports to communities in our region.

Premium Home Care Package Management

Community Interlink provide all Home Care Package consumers with three highly-qualified support staff to assist with the management of their package.



- ✓ No Basic Daily Fees
- ✓ No Start-up Fees
- ✓ Transparent
- ✓ Simple
- ✓ No hidden charges
- ✓ Highly-qualified



Care Management Fees

Care Management is a mandatory service by your Home Care Package Provider.

Community Interlink provide **comprehensive Care Management**, where you receive assistance from two fully qualified support staff:

 HCP Care Manager	 Service Support Coordinator
<p>Your Home Care Package Care Manager will support you by:</p> <ul style="list-style-type: none"> ✓ assessing and monitoring your needs, goals and preferences ✓ identifying and addressing risks to your safety, health and wellbeing ✓ developing your personalised Care Plan ✓ identifying culturally safe care and services to meet your needs within your allocated Home Care Package Budget ✓ monitoring your Home Care Package Budget to ensure that your funds are being utilised correctly ✓ advocating for you when you need it, to ensure that your rights are upheld ✓ providing advice when you qualify for other supports ✓ providing assistance with referrals to other services when required ✓ partnering with you and your family or carers about your care ✓ completing your annual Care Plan and Home Care Agreement reviews 	<p>Your Service Support Coordinator will support you by:</p> <ul style="list-style-type: none"> ✓ working closely with your HCP Care Manager to ensure you get the most out of your Home Care Package ✓ setting up your care and services to be delivered how and when you want them to be ✓ ensuring your care and services align with your other supports ✓ helping to reschedule, cancel or extend your care and service appointments as needed ✓ monitoring the quality of your care and services ✓ maintaining regular contact with your care and service providers ✓ liaising with your family members and/or your carers ✓ being contactable via direct phone line during office hours

Our Care Management fee to your HCP: 20%

Level 1:	= \$5.99	per day	(\$83.86	per fortnight)
Level 2:	= \$10.53	per day	(\$147.42	per fortnight)
Level 3:	= \$22.93	per day	(\$321.02	per fortnight)
Level 4:	= \$34.76	per day	(\$486.64	per fortnight)

* Baseline charges listed above do not include payments for Government supplements (if applicable).

* As a premium HCP Provider, Community Interlink does not offer Self Support Care Management.

Package Management Fees

Package Management is a service by your Home Care Package Provider.

It covers administrative activities that your provider must do, such as: preparing monthly statements; handling invoices, managing your Home Care Package funds and compliance and quality assurance activities.



Finance Officer

Your HCP Finance Officer will support you by:

- ✓ answering any questions you have relating to your Home Care Package funds
- ✓ processing payments to providers of your care and services
- ✓ providing your monthly HCP Statement

Community Interlink Package Management fees **fully cover you** for all of your Home Care Package administration and organisational related services.

Our Package Management fee to your HCP: 15%

Level 1:	= \$4.49	per day	(\$62.86	per fortnight)
Level 2:	= \$7.90	per day	(\$110.60	per fortnight)
Level 3:	= \$17.20	per day	(\$240.80	per fortnight)
Level 4:	= \$26.07	per day	(\$364.98	per fortnight)

Fees Community Interlink don't charge*

	Our fee to your HCP:
Basic Daily Fees	\$0.00
Start-up Fees	\$0.00
Staff Travel	\$0.00
Add-on Costs	\$0.00
Extra Charges	\$0.00
Exit Fee	\$0.00

*Be sure to ask about these costs when comparing providers.

My Home Care Package Fees Summary



The following fee summary has been designed to help you calculate the total fees that will relate to your Home Care Package.

Community Interlink Care Management Fee: 20%

Level 1:	(\$83.86	per fortnight)	\$5.99	per day	<input type="checkbox"/>
Level 2:	(\$147.42	per fortnight)	\$10.53	per day	<input type="checkbox"/>
Level 3:	(\$321.02	per fortnight)	\$22.93	per day	<input type="checkbox"/>
Level 4:	(\$486.64	per fortnight)	\$34.76	per day	<input type="checkbox"/>

Community Interlink Package Management Fee: 15%

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Level 3:	(\$240.80	per fortnight)	\$17.20	per day	<input type="checkbox"/>
Level 4:	(\$364.98	per fortnight)	\$26.07	per day	<input type="checkbox"/>

Community Interlink Fees:

Basic Daily Fee:	\$0.00	<input checked="" type="checkbox"/>
Start-up Fee:	\$0.00	<input checked="" type="checkbox"/>
Community Interlink Staff Travel:	\$0.00	<input checked="" type="checkbox"/>
Add-on Costs:	\$0.00	<input checked="" type="checkbox"/>
Extra Charges:	\$0.00	<input checked="" type="checkbox"/>
Exit Fees:	\$0.00	<input checked="" type="checkbox"/>

Commonwealth Government Aged Care Income Tested Fee:

Services Australia has confirmed that I will be required to pay: \$_____ per day ☐

DAILY TOTAL

My Home Care Package: + \$ _____ per day
Community Interlink Fees: - \$ _____ per day
Commonwealth Aged Care Income Tested Fee: - \$ _____ per day

Balance remaining to spend on care and services: = \$ _____ per day

* Home Care Package Daily Values

Level 1: \$29.95 per day, Level 2: \$52.67 per day, Level 3: \$114.65 per day, Level 4: \$173.81 per day.

Common Care and Service Prices

Community Interlink partner hospitals and health services provide **highly qualified** nursing, personal care, in-home respite, cleaning and gardening staff that can deliver your care and services. You can also choose any alternative providers (subject to security and financial checks).

The prices listed below are a guide to what your Home Care Package might be charged for common care and services per hour. Prices will vary depending on your location and your personal provider choices.

Average per hour fee to your HCP :	Standard	Non-Standard	Saturday	Sunday	Public Holiday
Personal Care	\$80.00	\$150.00	\$150.00	\$170.00	\$240.00
Nursing	\$120.00	\$255.00	\$306.00	\$333.00	\$380.00
Cleaning & Household	\$80.00	\$150.00	\$150.00	\$170.00	\$240.00
Gardening	\$90.00	n/a	n/a	n/a	n/a
In-home Respite	\$80.00	\$150.00	\$150.00	\$170.00	\$240.00

*** Listed prices are based on average rates.**

Community Interlink staff will provide you options of providers available in your area and their relevant fees and charges, to assist you to make your preferred choice.

Note:

*Some of your chosen suppliers may apply travel costs when providing care and services to your home.
Community Interlink staff will provide a list of providers and their relevant fees and charges.*

Care and Services I may choose to purchase:

[illegible]

A guide to the Commonwealth Aged Care Income Tested Fee

The Australian Government **may** charge you a compulsory Aged Care Income Tested Fee if you accept a Home Care Package and meet the current income criteria.

An Aged Care Income Tested Fee cannot be paid for by Home Care Package funds.



Prior to entering an agreement with a Home Care Package Provider, confirm if you will incur an Aged Care Income Tested Fee with Services Australia or the Department of Veteran Affairs.

If you do not provide your income details to the Australian Government, you may incur the maximum Aged Care Income Tested Fee. This will apply from the date that your agreement commences with your Home Care Package Provider.

If your financial situation changes while you are receiving care, your Aged Care Income Tested Fee may also change.

There are annual and lifetime caps that apply to the Aged Care Income Tested Fee for Home Care Packages. Once you reach a cap, you cannot be asked to pay any more Aged Care Income Tested Fees.

The cap amounts that apply to you are the amounts that are current when you reach them, not those that were current when you commenced care.

Any Aged Care Income Tested Fee that you pay while you are receiving a Home Care Package, will also be counted towards the annual and lifetime caps if you move into an aged care home.

You can apply for hardship if you encounter difficulties in paying your Aged Care Income Tested Fees.

If you are required to pay the Aged Care Income Tested Fee, it must be paid via your Home Care Package Provider.

For more information about the
Aged Care Income Tested Fee
contact:

Services Australia
Income and Means Assessment

1800 227 475

Department of Veterans'
Affairs

1800 838 372

Visit the Australian Government Department of Health and Aged Care website for more information:
health.gov.au

An Aged Care Income Test Fee Estimator is available online:
myagedcare.gov.au/how-much-will-i-pay

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** Amounts stated in this guide are applicable from 1 July, 2025 until the ensuing Commonwealth HCP rate increase.*