


Five steps to accessing a Home Care Package

The Australian Government Home Care Packages Program supports seniors with funding for services to live independently in their own home.


HOW TO APPLY:

STEP ONE




Call My Aged Care on 1800 200 422 for a free Home Care Package assessment by an Aged Care Assessment Team (NSW), or Aged Care Assessment Services (Victoria).

STEP TWO




If you are eligible, you will receive a letter of confirmation in the mail. You will be placed in a national queue and allocated a Home Care Package when one becomes available.

STEP THREE




You will need to choose a Home Care Package provider to activate and manage your Home Care Package. Before selecting a provider, carefully compare their fees and make sure they have no hidden charges.

STEP FOUR



After receiving your Home Care Package allocation letter, contact your chosen provider within 56 days of the date of issue on the letter. My Aged Care may issue package extensions upon request.

STEP FIVE



Your selected provider will activate your package and assist you to manage your services. Community Interlink is an approved provider that offers support through your local hospital or health service to best meet your aged care needs.

Call us on **1300 203 203**

for Home Care Package application support
or to find out more about privately funded care.