

Management Fees

We provide **three** Home Care Package management options so that you can choose the right level of support to suit your individual needs.

☆ Self-Directed Care	☆ Service Support	☆ Full Support
0%	18%	28%
<ul style="list-style-type: none"> ✓ Personalised Care Plan ✓ Set-up of your services ✓ Monthly Budget Statements ✓ Annual Care Plan Review <p><i>* Eligibility selection criteria applies.</i></p>	<ul style="list-style-type: none"> ✓ Personalised Care Plan ✓ Set-up of your services ✓ Monthly Budget Statements ✓ Annual Care Plan Review ✓ Ongoing service coordination ✓ Careful monitoring of your Budget ✓ Friendly local staff on hand to change your service schedule when you need 	<ul style="list-style-type: none"> ✓ Personalised Care Plan ✓ Set-up of your services ✓ Monthly Budget Statements ✓ Annual Care Plan Review ✓ Ongoing service coordination ✓ Careful monitoring of your Budget ✓ Friendly local staff on hand to change your service schedule when you need ✓ Continual review of your care needs ✓ Required service adjustments made for you ✓ Advocacy when you need it to ensure that your rights are being upheld ✓ Notification when you qualify for other relevant supports ✓ Assistance with referrals to other services

To get your care off to the best start, Community Interlink provides **Full Support for the first three months to all new consumers.**

Exit Fees

Because **we keep all of our fees as low as possible**, when a Home Care Package finishes or is transferred from us, Community Interlink will charge an **Exit Fee** to cover our associated handling costs. This Exit Fee is automatically deducted from the consumer's Home Care Package.

Level 1 & 2 Home Care Packages incur a \$250 Exit Fee.

Level 3 & 4 Home Care Packages incur a \$500 Exit Fee.

** Exit Fees vary among other Home Care Package providers. Providers that do not charge Exit Fees may charge for the associated phone calls and paperwork involved when a Home Care Package finishes or is transferred to another provider.*